Call Center Interviewer- Campos Inc.

Job Summary

Call Center Interviewers are the voice of Campos Inc recruitment. The Call Center Interviewers are responsible for filling recruitment quotas with high quality respondents for every research study. The Call Center Interviewer’s ability to listen, build rapport, and evaluate the respondent’s appropriateness for a research study is essential. The Call Center Interviewer’s primary responsibilities are to:

- Obtain and record accurate, truthful information
- Provide qualified and articulate respondents for every research project

Desired Job Outcome

Professional, accurate Qualitative Research recruitment and Quantitative data collection services for all Campos Inc research

Job Duties

- Completely understand all processes pertaining to recruitment and properly use tools to collect, record, and track accurate data.
- Telephone potential respondents to screen for participation in Campos Inc research (e.g. focus group/in-person discussion or for inclusion in a telephone survey).
- Follow screening and data collection criteria to productively administer market research surveys and to fill set quotas.
- Listen carefully to determine respondent credibility and assess the value of their inclusion in a given study.
- Accurately track contact results on paper and electronically.
- Achieve and maintain project recruitment goals set by project managers and supervisors.
- Conduct off-site intercept recruitment/interviews when necessary.
- Support all Campos Inc initiatives including the promotion and growth of VO!CE of the Region.

Skills, Knowledge, Abilities

Education: Current High School Student or Graduate (minimal)

Experience/Skills: None required, but previous telephone experience is a plus. MS Word, Outlook, Excel

Additional exp: None required.

Attributes preferred: Ability to speak very clearly and to write legibly, quick thinker, active listener, persuasive, easy conversationalist, strong comprehension and communications skills, high energy, team player

On-the-job training: Telephone Etiquette, Market Research Interviewing Processes and Procedures

Immediate openings to fill day and evening shifts as a Call Center Interviewer at our convenient downtown location. ABSOLUTELY NO SALES CALLS.

To Apply

Please visit: http://www.campos.com/application.asp or to fill out our online application.