

Table 2. Strengths and Challenges for other variables (2014 2016)

	A	B	C	D	E	F	G	H	I	J	K	L
1			Day		Eve		Wkend		Trad		Non-Trad	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
3	1	Students feel sense of belonging										
4	2	Staff are caring and helpful	S	S	S	S	S		S		S	S
5	3	Faculty care about me as an individual	S	S	S	S			S	S		S
6	4	Admissions staff are knowledgeable										
7	5	Fin Aid counselors are helpful										
8	6	My academic advisor is approachable	S	S	S	S	S	S	S	S	S	S
9	7	Campus is safe and secure for all students	S	S	S	S	S	S	S	S	S	S
10	8	Content of major courses are valuable	S	S	S	S	S	S	S	S	S	S
11	9	Variety of intramural activities are offered										
12	10	Administrators are approachable to students										
13	11	Billing policies are reasonable	C		C		C		C		C	C
14	12	Fin Aid awards are announced in timely fashion										
15	13	Library staff are helpful and approachable										
16	14	My acad advisor is concerned about my success	S	S					S	S		
17	15	Health services staff are competent										
18	16	Instruction in my major field is excellent	S	S	S	S	S	S	S	S	S	S
19	17	Adequate fin aid is available for most students	C	C					C	C		
20	18	Library resources and services are adequate			S						S	S
21	19	My academic advisor helps me set goals			C	C	C					
22	20	Business office is open during hours convenient for students					C					
23	21	Amount of student parking space is adequate			C						C	C
24	22	Counseling staff care about students										
25	23	Living conditions in res halls are comfortable								C		
26	24	The athletic programs contribute to school spirit										
27	25	Faculty are fair and unbiased in their treatment of students	C		S	S						S
28	26	Computer labs are adequate and accessible	S	S			S	S	S	S		
29	27	Personnel involved in registration are helpful				S						S
30	28	Parking lots are well-lighted and secure			C		C					
31	29	It is an enjoyable experience to be a Point Park student										
32	30	Residence hall staff are concerned about me										
33	31	Males and females have equal opportunities to participate in athletics										
34	32	Tutoring services are readily available										

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	A	B	M	N	O	P	Q	R	S	T	U	V
1			Full-time		Part-time		Copa		Non-Copa		Res	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
3	1	Students feel sense of belonging					S					
4	2	Staff are caring and helpful	S	S	S	S			S	S		
5	3	Faculty care about me as an individual	S	S		S	S	S		S	S	S
6	4	Admissions staff are knowledgeable										
7	5	Fin Aid counselors are helpful						C				
8	6	My academic advisor is approachable	S	S	S	S	S	S	S	S	S	S
9	7	Campus is safe and secure for all students	S	S	S	S	S	S	S	S	S	S
10	8	Content of major courses are valuable	S	S	S	S	S	S	S	S	S	S
11	9	Variety of intramural activities are offered										
12	10	Administrators are approachable to students										
13	11	Billing policies are reasonable	C		C	C		C	C			
14	12	Fin Aid awards are announced in timely fashion										
15	13	Library staff are helpful and approachable										
16	14	My acad advisor is concerned about my success	S	S			S	S				S
17	15	Health services staff are competent					C	C			C	C
18	16	Instruction in my major field is excellent	S	S	S	S	S	S	S	S	S	S
19	17	Adequate fin aid is available for most students	C				C	C				C
20	18	Library resources and services are adequate										
21	19	My academic advisor helps me set goals			C				C			
22	20	Business office is open during hours convenient for students										
23	21	Amount of student parking space is adequate			C							
24	22	Counseling staff care about students										
25	23	Living conditions in res halls are comfortable					C	C			C	C
26	24	The athletic programs contribute to school spirit										
27	25	Faculty are fair and unbiased in their treatment of students			S	S	C	C			C	
28	26	Computer labs are adequate and accessible	S	S			S	S	S	S	S	S
29	27	Personnel involved in registration are helpful				S						
30	28	Parking lots are well-lighted and secure			C	C						
31	29	It is an enjoyable experience to be a Point Park student				S						
32	30	Residence hall staff are concerned about me										
33	31	Males and females have equal opportunities to participate in athletics										
34	32	Tutoring services are readily available										

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	A	B	W	X	Y	Z	AA	AB	AC	AD	AE	AF
1			Commuter		UG		Grad		Freshmen		Seniors	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
3	1	Students feel sense of belonging										
4	2	Staff are caring and helpful	S	S	S	S	S	S	S	S	S	S
5	3	Faculty care about me as an individual			S	S	S	S			S	S
6	4	Admissions staff are knowledgeable					S		S			
7	5	Fin Aid counselors are helpful										
8	6	My academic advisor is approachable	S	S	S	S	S	S	S	S	S	S
9	7	Campus is safe and secure for all students	S	S	S	S	S	S	S	S	S	S
10	8	Content of major courses are valuable	S	S	S	S	S	S	S	S	S	S
11	9	Variety of intramural activities are offered										
12	10	Administrators are approachable to students										
13	11	Billing policies are reasonable	C	C	C		C				C	
14	12	Fin Aid awards are announced in timely fashion										
15	13	Library staff are helpful and approachable										
16	14	My acad advisor is concerned about my success		S		S					S	S
17	15	Health services staff are competent										
18	16	Instruction in my major field is excellent	S	S	S	S	S	S	S	S	S	S
19	17	Adequate fin aid is available for most students			C			S	C			
20	18	Library resources and services are adequate						S	S			
21	19	My academic advisor helps me set goals			C							
22	20	Business office is open during hours convenient for students										
23	21	Amount of student parking space is adequate					C					
24	22	Counseling staff care about students										
25	23	Living conditions in res halls are comfortable							C	C		
26	24	The athletic programs contribute to school spirit										
27	25	Faculty are fair and unbiased in their treatment of students						S				
28	26	Computer labs are adequate and accessible	S	S	S	S		S	S	S	S	
29	27	Personnel involved in registration are helpful					S	S				
30	28	Parking lots are well-lighted and secure						C				
31	29	It is an enjoyable experience to be a Point Park student										
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	A	B	C	D	E	F	G	H	I	J	K	L
1			Day		Eve		Wkend		Trad		Non-Trad	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
35	33	My academic advisor is knowledgeable about my major requirements	S	S	S	S	S	S	S	S	S	S
36	34	I am able to register for classes I need with few conflicts		C				S		C		
37	35	The assessment and course placement procedures are reasonable										
38	36	Security staff respond quickly in emergencies	S				S		S			
39	37	I feel a sense of pride about my campus										
40	38	There is an adequate selection of food avail. in the cafeteria										
41	39	I am able to experience intellectual growth here			S	S	S	S			S	S
42	40	Residence hall regulations are reasonable										
43	41	There is a commit. to acad. excellence on this campus									S	
44	42	There are a sufficient number of weekend activities										
45	43	Adm. counselors respond to prospective students' unique needs										
46	44	Acad. support services adequately meet the needs of students										
47	45	Students are made to feel welcome on this campus		S	S					S		
48	46	I can easily get involved in campus organizations										
49	47	Fac. provide timely feedback about student progress in a course.										
50	48	Adm. counselors accurately portray the campus in recruiting practices.										
51	49	There are adequate services to help me decide upon a career				C						
52	50	Class change (drop/add) policies are reasonable			S							
53	51	Point Park has a good reputation within the community.	S	S	S			S	S	S	S	
54	52	Student ctr is a comfortable place for students to spend leisure time										
55	53	Fac. consider student differences as they teach a course										
56	54	Bookstore staff are helpful										

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	A	B	M	N	O	P	Q	R	S	T	U	V
1			Full-time		Part-time		Copa		Non-Copa		Res	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
35	33	My academic advisor is knowledgeable about my major requirements	S	S	S	S	S	S	S	S	S	S
36	34	I am able to register for classes I need with few conflicts		C		S		C		C		C
37	35	The assessment and course placement procedures are reasonable										
38	36	Security staff respond quickly in emergencies	S						S		S	
39	37	I feel a sense of pride about my campus										
40	38	There is an adequate selection of food avail. in the cafeteria					C	C			C	C
41	39	I am able to experience intellectual growth here			S	S			S	S		
42	40	Residence hall regulations are reasonable										
43	41	There is a commit. to acad. excellence on this campus					C					
44	42	There are a sufficient number of weekend activities										
45	43	Adm. counselors respond to prospective students' unique needs										
46	44	Acad. support services adequately meet the needs of students										
47	45	Students are made to feel welcome on this campus		S			S	S		S		S
48	46	I can easily get involved in campus organizations										
49	47	Fac. provide timely feedback about student progress in a course.										
50	48	Adm. counselors accurately portray the campus in recruiting practices.										
51	49	There are adequate services to help me decide upon a career										
52	50	Class change (drop/add) policies are reasonable									S	
53	51	Point Park has a good reputation within the community.	S	S	S	S	S		S	S	S	S
54	52	Student ctr is a comfortable place for students to spend leisure time										
55	53	Fac. consider student differences as they teach a course										
56	54	Bookstore staff are helpful										

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	A	B	W	X	Y	Z	AA	AB	AC	AD	AE	AF
1			Commuter		UG		Grad		Freshmen		Seniors	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
35	33	My academic advisor is knowledgeable about my major requirements	S	S	S	S	S	S	S	S	S	S
36	34	I am able to register for classes I need with few conflicts				C	S	S		C		C
37	35	The assessment and course placement procedures are reasonable						S				
38	36	Security staff respond quickly in emergencies			S							
39	37	I feel a sense of pride about my campus										
40	38	There is an adequate selection of food avail. in the cafeteria							C	C		
41	39	I am able to experience intellectual growth here	S	S			S	S				
42	40	Residence hall regulations are reasonable										
43	41	There is a commit. to acad. excellence on this campus										
44	42	There are a sufficient number of weekend activities										
45	43	Adm. counselors respond to prospective students' unique needs										
46	44	Acad. support services adequately meet the needs of students										
47	45	Students are made to feel welcome on this campus		S		S				S		S
48	46	I can easily get involved in campus organizations										
49	47	Fac. provide timely feedback about student progress in a course.							C			
50	48	Adm. counselors accurately portray the campus in recruiting practices.										
51	49	There are adequate services to help me decide upon a career					C					
52	50	Class change (drop/add) policies are reasonable										
53	51	Point Park has a good reputation within the community.	S	S	S	S			S	S	S	
54	52	Student ctr is a comfortable place for students to spend leisure time										
55	53	Fac. consider student differences as they teach a course						S				
56	54	Bookstore staff are helpful										

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	A	B	C	D	E	F	G	H	I	J	K	L
1			Day		Eve		Wkend		Trad		Non-Trad	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
57	55	Major requirements are clear and reasonable				S		S				S
58	56	Student handbook provides helpful information about campus life										
59	57	I seldom get the 'run-around' when seeking info. on this campus.						C				
60	58	The quality of instruction I receive in most of my classes is excellent					S				S	
61	59	Point Park shows concern for students as individuals										
62	60	I generally know what's happening on campus										
63	61	Adjunct faculty are competent as classroom instructors	S	S			S	S	S	S	S	
64	62	There is a strong commit. to racial harmony on this campus		S								
65	63	Student disciplinary procedures are fair										
66	64	New student orient. services help students adjust to college										
67	65	Fac. are usually available after class and during office hours	S	S	S	S	S	S	S	S	S	S
68	66	Tuition paid is a worthwhile investment	C	C	C	C			C	C	C	C
69	67	Freedom of expression is protected on campus	S	S		S			S	S		
70	68	Nearly all of the faculty are knowledgeable in their field	S	S	S	S	S	S	S	S	S	S
71	69	There is a good variety of courses provided on this campus	S					S				
72	70	Graduate teaching assist. are competent as instructors										
73	71	Channels for expressing student complaints are readily available										
74	72	On the whole, the campus is well-maintained	S		S	S			S		S	S
75	73	Student activities fees are put to good use										
76	74	Point Park provides opportunities to utilize commun bus and orgs as learning exper (custom)	*		*		*		*		*	
77	75	Instructors post course materials & learning opportunities on Blackboard. (custom)					S	S				S
78	76	My instructors post grades on Blackboard. (custom)		C						C		

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1			Full-time		Part-time		Copa		Non-Copa		Res	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
57	55	Major requirements are clear and reasonable				S	S				S	
58	56	Student handbook provides helpful information about campus life										
59	57	I seldom get the 'run-around' when seeking info. on this campus.										
60	58	The quality of instruction I receive in most of my classes is excellent			S		S	S				
61	59	Point Park shows concern for students as individuals										
62	60	I generally know what's happening on campus										
63	61	Adjunct faculty are competent as classroom instructors	S	S		S	S	S	S	S	S	S
64	62	There is a strong commit. to racial harmony on this campus		S				S				S
65	63	Student disciplinary procedures are fair										
66	64	New student orient. services help students adjust to college										
67	65	Fac. are usually available after class and during office hours	S	S	S	S	S	S	S	S	S	S
68	66	Tuition paid is a worthwhile investment	C	C	C		C	C	C	C	C	C
69	67	Freedom of expression is protected on campus	S	S			S	S		S	S	S
70	68	Nearly all of the faculty are knowledgeable in their field	S	S	S	S	S	S	S	S	S	S
71	69	There is a good variety of courses provided on this campus					S				S	
72	70	Graduate teaching assist. are competent as instructors										
73	71	Channels for expressing student complaints are readily available										
74	72	On the whole, the campus is well-maintained	S		S	S			S	S		
75	73	Student activities fees are put to good use										
76	74	Point Park provides opportunities to utilize commun bus and orgs as learning exper (custom)	*		*		*		*		*	
77	75	Instructors post course materials & learning opportunities on Blackboard. (custom)										
78	76	My instructors post grades on Blackboard. (custom)		C					C	C		C

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1			Commuter		UG		Grad		Freshmen		Seniors	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
57	55	Major requirements are clear and reasonable					S	S	S	S		
58	56	Student handbook provides helpful information about campus life										
59	57	I seldom get the 'run-around' when seeking info. on this campus.									C	C
60	58	The quality of instruction I receive in most of my classes is excellent	S						S		S	
61	59	Point Park shows concern for students as individuals										
62	60	I generally know what's happening on campus										
63	61	Adjunct faculty are competent as classroom instructors	S	S	S	S	S			S	S	S
64	62	There is a strong commit. to racial harmony on this campus										
65	63	Student disciplinary procedures are fair										
66	64	New student orient. services help students adjust to college										
67	65	Fac. are usually available after class and during office hours	S	S	S	S	S	S	S	S	S	S
68	66	Tuition paid is a worthwhile investment	C	C	C	C			C	C	C	C
69	67	Freedom of expression is protected on campus	S	S	S	S			S	S		S
70	68	Nearly all of the faculty are knowledgeable in their field	S	S	S	S	S	S	S	S	S	S
71	69	There is a good variety of courses provided on this campus							S	S		
72	70	Graduate teaching assist. are competent as instructors										
73	71	Channels for expressing student complaints are readily available										
74	72	On the whole, the campus is well-maintained	S	S	S		S	S			S	S
75	73	Student activities fees are put to good use										
76	74	Point Park provides opportunities to utilize commun bus and orgs as learning exper (custom)	*		*		*		*		*	
77	75	Instructors post course materials & learning opportunities on Blackboard. (custom)										
78	76	My instructors post grades on Blackboard. (custom)		C		C			C	C	C	

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	A	B	C	D	E	F	G	H	I	J	K	L
1			Day		Eve		Wkend		Trad		Non-Trad	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
79	77	Internship/practicum opportunities are readily available.(custom)										
80	78	Career Development Center helps me with internship opportunities. (custom)										
81	79	Svcs from acad.schools or grad progs help w/ intern and practicum opportunities. (custom)						C				
82	80	I am able to engage in applicable research in several of my courses.(custom)						S				
83	81	Help desk personnel are knowledgeable and resolve my comp. problems (custom)			S	S	S				S	S
84	82	Ctr for Student Success Coordinators are knowledgeable and helpful. (custom)										
85	83	My University Experience is meeting goals outlined in the Mission Stmt .(custom)	*	S	*		*		*	S	*	
86												
87		*Custom questions 74 and 83 are new questions for 2016										

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	A	B	M	N	O	P	Q	R	S	T	U	V
1			Full-time		Part-time		Copa		Non-Copa		Res	
2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
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80	78	Career Development Center helps me with internship opportunities. (custom)										
81	79	Svcs from acad.schools or grad progs help w/ intern and practicum opportunities. (custom)										
82	80	I am able to engage in applicable research in several of my courses.(custom)										
83	81	Help desk personnel are knowledgeable and resolve my comp. problems (custom)			S				S			
84	82	Ctr for Student Success Coordinators are knowledgeable and helpful. (custom)										
85	83	My University Experience is meeting goals outlined in the Mission Stmt .(custom)	*	S	*		*	S	*		*	S
86												
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2	#	Question	2014	2016	2014	2016	2014	2016	2014	2016	2014	2016
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80	78	Career Development Center helps me with internship opportunities. (custom)										
81	79	Svcs from acad.schools or grad progs help w/ intern and practicum opportunities. (custom)										
82	80	I am able to engage in applicable research in several of my courses.(custom)						S				
83	81	Help desk personnel are knowledgeable and resolve my comp. problems (custom)	S		S		S				S	S
84	82	Ctr for Student Success Coordinators are knowledgeable and helpful. (custom)								S		
85	83	My University Experience is meeting goals outlined in the Mission Stmt .(custom)	*		*	S	*		*	S	*	
86												
87		*Custom questions 74 and 83 are new questions for 2016										