



POINT PARK UNIVERSITY

STUDENT HEALTH INSURANCE PLAN FREQUENTLY ASKED QUESTIONS

What is my waiver/enrollment deadline? September 15, 2022

Do I have to waive? Yes, if you are mandatory for insurance and do not want to participate in the student health insurance plan. Mandatory students include international students, athletes, and dance/theatre majors (all concentrations). To be eligible to waive, you must have insurance that meets University requirements. Mandatory students will receive frequent reminders during the open waive/enrollment period to their Point Park email.

Do I have to waive or enroll every semester or just once a year? If you are enrolled in the plan, you must re-enroll every year you wish to continue coverage. Mandatory students who choose to waive must do so every year they do not wish to be enrolled. Waiver/Enrollment requests must be submitted by the deadline.

Where do I waive/enroll: Waivers and enrollments can be completed by visiting haylor.com/pointpark then select your program to waive/enroll

What happens if my waiver is denied? Waivers are denied if an insurance plan does not fully meet University requirements, or it cannot be determined whether the plan meets the requirements. If your waiver is denied, you will receive an email with appeal information; please also visit pointpark.edu/insurance to learn more.

How do I enroll my dependent(s) in the health coverage? Please contact student@haylor.com to begin the enrollment process. Payment is required to Haylor, Freyer & Coon Inc. at the time of enrollment and may not be added to the student's tuition account. The student must also be enrolled in the plan. Costs may be viewed at pointpark.edu/insurance

Does this plan contain dental and vision coverage? Coverage is only available for members under the age of 19. Visit pointpark.edu/insurance to view the plan documents and learn more about the coverage.

How do I learn more about the student health insurance? You can view all health plan information, including benefits, costs, how to find a doctor, how to get an insurance ID card, and more by visiting pointpark.edu/insurance

I lost my insurance coverage, how do I enroll in the student health insurance plan? If before the open enrollment deadline, visit haylor.com/pointpark and enroll online. If after the open enrollment deadline contact student@haylor.com with a copy of your current insurance carrier's termination letter to begin the enrollment process.

How do I cancel the student health insurance? Once the open waive/enrollment period closes, you can only cancel the insurance due to a qualifying life event. Proof of the life event is required, as well as proof of new insurance coverage that meets University requirements. For more information, visit pointpark.edu/insurance.

For more details regarding the Point Park University Student Health Insurance Program, please visit haylor.com/pointpark
866-535-0456 or student@haylor.com

